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| Human Performance Technology | Problem solving using a suite of Methods, Procedures, and Strategies to improve human performance. |
| Analysis | Gaining an understanding of a bigger issue or subject, by breaking it down into smaller parts. |
| Performance Gap | The difference between desired or expected results and actual results. |
| Intervention Selection | Choosing either an individual or environmental solution to close or bridge the performance gap. |
| Intervention Implementation | Executing the selected intervention in order to effect change and close the performance gap. |
| Standard operating procedure | A procedure or process that is used every day as part of policy to meet a goal or finish a required task. |
| A.D.D.I.E | The process made up of Analysis, Design, Development, Evaluation, and Implementation. |
| Life Cycle | The steps or process which maps a high level view of development |
| Leadership | The ability to guide people, projects, or processes with the qualities of Honesty, Delegation, Communication, Humor, Confidence, Commitment, A Positive Attitude, Creativity, Intuition, and the ability to Inspire. |
| Impact Map | A “Line of Sight” roadmap between important goals, behaviors, key skills, and knowledge. |